

# Step by step instructions on setting up eduroam on Mac OS 10.9 Mavericks

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### Step 1 [Only required if eduroam was configured previously and is not working]

From the Apple menu, select System Preferences. Click on the Profiles system preference icon. Click on the eduroam profile under User Profiles and click the '-' at the bottom to remove it. Click Remove and enter your system Administrator password when prompted. The profile will be removed

### Step 2

Select the Network system preference and choose the Wi-Fi interface from the list on the left. Make sure Wi-Fi is turned on and tick Show Wi-Fi status in menu bar

### Step 3

To install the UCD eduroam profile click [here](#)

### Step 4

Choose Continue when presented with the Install "UCD eduroam profile"? screen. Click Continue again. If this does not appear then browse to where the profile file was downloaded to and double click it to perform these steps

### Step 5

Enter your UCD Connect Username - followed by @ucd.ie - and Password in the provided fields. Click Install. Enter your system Administrator password when prompted and click OK

### Step 6

The profile will install. When complete it will be listed under Profiles in System Preferences

### Step 7

Return to the Network section of System Preferences, select Wi-Fi and select eduroam from the Network Name dropdown

### Step 8

Choose Always Allow from the dialogue box to grant access to your keychain. Click Continue when the Authenticating to network "eduroam" dialogue appears

### Step 9

Enter your system Administrator password and click Update Settings to confirm the changes to the Certificate Trust Settings

If you see the text Authenticated via EAP-TTLS then a successful connection has been made

## Using eduroam outside UCD

All usernames will have to contain the home institution's realm name. Here at UCD our realm is 'ucd.ie'.

When authenticating to eduroam you should use username@ucd.ie where "username" is your UCD Connect username. The realm (the part after the "@") is always "ucd.ie" for both UCD staff and students. The password used should be your UCD Connect password. Any fields labelled "domain" should be left blank